



Frequently Asked Questions

Why are the counts different from Montgomery County compared to the State website?

- The Indiana State Department of Health updates its online dashboard at 10 a.m. each morning. There are days that numbers reflected on the dashboard don't match what is released by the Montgomery County Health Department. The reason for this is due to the timing of when confirmed cases are reported to the Montgomery County Health Department vs. when cases make it to the State Department of Health. Testing that goes through private labs can take longer to make it to the State as well.

Why are you not sharing information about positive cases so we know if we have been in contact?

- Federal law strictly regulates information about a patient that is shared by medical providers, including the Montgomery County Health Department. When someone tests positive for COVID-19, however, health officials across the country conduct a very thorough contact investigation to determine who those individuals are that had been in direct contact with the patient. Those individuals are then notified at that time.

Where can I find masks?

- Face masks are currently in short supply. [CLICK HERE](#) to find more information about protecting yourself in circumstances where you cannot social distance and keep 6 feet apart. [CLICK HERE](#) to learn how to make your own mask from home.

Will there be more detailed information about cases (i.e. hospitalizations, number of people quarantined, recoveries)?

- The Indiana State Department of Health requires that positive COVID-19 cases and COVID-19 related deaths be reported to the State. Hospitalizations, those who are quarantined and recoveries are not reported to the Montgomery County Health Department.

Who determines what business is essential?

- The State of Indiana and the Office of the Governor have determined what businesses are essential as part of Gov. Eric Holcomb's Stay-at-Home Executive Order. More information can be found [HERE](#).

Why are factories not closed?

- Certain industries are still deemed essential according to Gov. Eric Holcomb's Stay-at-Home Executive Order. More information can be found [HERE](#).

Please find more answers to frequently asked questions on the Indiana State Department of Health website [HERE](#).